



## **CWS/CMS Project**

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### ***Remote Access Setup Guide***

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*Version 2.1*



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## 1. Installation Instructions for Remote Access



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## Installation of Windows 95 Environment

### 1.1. Directories & Files required for WIN95 Installation & Configuration

- Verify that the **WSIMAGES Alias** has all required sub-directories and they have been installed correctly. These directories & files should have been installed by Boulder NWS.
- The required directories are:
  - **RECVPROG** - Should have the Boot disk images for both the 760L & 380 and other files for the re-image.
  - **WIN95REC**
    - **760L** - Should have the ZIP & LFN files for 760L.
    - **380** - Should have the ZIP & LFN files for 380 & 380E.
    - **CABFILES** - Should have the ZIP file for Windows 95.
- Copy the Remote Access software and configuration files from the ZIP disk that you have received to the root of the **WSIMAGES Alias**.
- The required directories are:
  - **DialupV2** - Has the configuration files.
    - **Dialer** - Has the Dialer, the VPN, and others
    - **IBMWIN95** - Has the IBM Network Client.
    - **REMOTE ACCESS** - Folder for the Desktop
    - **CWS\_CMS** - Folder for the Desktop
- You will need to update Access Rights to the **WSIMAGES** directory structure, since you have added several directories and files.
- Copy of the ASBUILT file to be able to obtain the proper IP addresses for all the servers at the location that you are working at.

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## 1.2. Installation of Windows 95 on Laptop

- **Make sure that the current laptop user has either removed or backed up any and all personal files and programs. You will be formatting the hard drive.**
- Contact NWS Boulder to obtain the current **Password** for the **RECOVERY** User ID before you start this process.
- Write down the **Computer Name** & the **Dial-Up ID** for the Laptop that you will be working on. Obtain the existing password for the **Dial-Up ID**. If you can't obtain this information or you don't know it, contact Boulder Help Desk and have them reset the password for that ID. This information will be necessary when you rebuild the laptop.
- Copy the MSMAIL.INI to a diskette from C:\Windows. You will need to reinstall it after the new image has been completed.
- Boot Laptop with boot diskette and follow the instructions in the **Workstation & Laptop Recovery Guide**. You want to install both the WIN95 image and the CAB files on all Laptops. **Select option #1** for installation. You will want to **format** the hard drive when prompted to.
- After Windows 95 has been installed, restart Laptop.

## 1.3. Update CWS Application Code

- Obtain a **CWS User ID** and password for the location that you are working at, that you can use for testing.
- Restart Laptop and log onto the network with this User ID. This should update the **CWS Application** to the current level.
- Open the **Explorer**, go to **C:\CACW** and delete **CWSCMS.PKG**. This will cause the CWS Application to be re-installed on this machine.
- **Double-click** on the CWS Application icon, this will start the re-install process. When this is finished, you should **restart** Laptop and **log** onto the network with this **User ID**. This will update the **CWS Application** to the current level.
- Make sure that the application runs via LAN before proceeding with the Remote Access Installation process.

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## 1.4. Completion of Initial Configuration

- Restart Laptop
- Log-on as **Recovery**
- Create a drive mapping for **X:** to **\\server\WSIMAGES**, if necessary, **check** reconnect at log-on.

## 1.5. Update Mouse Pointer

- Open Explorer and go to **X:\DIALUPV2\**
- Copy **BLKCWS1.CUR** to **C:\WINDOWS\CURSORS**. This will give you a larger & black pointer for the application.
- Open the **Control Panel** and double-click on the **Mouse Icon**. Click on the tab for **Pointer**.
- Double-click on the **Normal Select** line, this will give you a window to select the new pointer. Select **BLKCWS1.CUR** and click on **Open**.
- Click on **Apply** and then **OK**. This will install your larger pointer.

## 1.6. Installation of TCP/IP

- Restart laptop and log-on as **Recovery**.
- Open the **Control Panel**, open the **Network** folder. The following should be displayed in the **Configuration** page:
  - ◆ Client for Microsoft Networks
  - ◆ Dial-Up Adapter
  - ◆ IBM Ethernet/Token Ring credit card adapter
  - ◆ IBM Personal Communications LLC2 driver
  - ◆ NetBEUI
- Click **Add** on the **Configuration** page
- At the next window, select **Protocol** and click **Add**
- In the **Manufacturers** window, select **Microsoft**
- In the **Network Adapters** window, select **TCP/IP** and click **OK**

- 
- Click **OK** to finish the installation.
  - Windows 95 will install all necessary files, it may ask you for Windows 95 disk. Click OK , click on down arrow and select **C:\WINDOWS\CABFILES**.
  - When **DHCP Client** message window appears, Select **No**
  - When asked to restart the computer for the changes to take effect, select **No**

## 1.7. Configure Laptop for Remote Access and LAN Hardware Profiles

- In the **Control Panel** double-click on the **System** icon
- Click on the **Hardware Profiles** tab. It should have one entry that says **Original Configuration**. Click on this profile name and click the **Copy** button
- Name the new profile "**LAN-Attached**" and click **OK**
- Click on **Original Configuration** entry again and press **Rename**
- Rename this profile to "**Remote-Access**" and click **OK**
- Click on the **Device Manager** tab
- Click on the + sign next to **Network adapters**
- Select the Ethernet or Token Ring adapter card and click **Properties**
- At the bottom of the window, remove the check next to **Remote-Access** configuration, and verify the **LAN-Attached** configuration is checked and click **OK**
- Close all windows and restart the computer. The 380 may freeze up at re-boot. If it does, power the machine off and on
- After the machine reboots, a Menu will appear asking which device configuration you wish to boot the machine with, select the **LAN-Attached** option. On some 380's the system will detect an unknown monitor. If it does, ignore it.
- Log-on as **RECOVERY**



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## 1.8. Installation and Setup of the IBM Global Network Dialer

- Open Explorer and go to **X:\DIALUPV2\DIALER**.
- Double-click on **SETUP.EXE**.
- Click **Next** for the first two dialer setup windows
- Choose **I Agree** for the license screen
- Click **Next** to accept the default directory and path for the install. Window will appear showing install progress
- Click **Yes, Continue setup** button to continue to setup the dialer
- Click next on the **Dialer Setup** screen
- Choose **Yes, I have a business account** and then click **Next**
- Enter the correct value for the **Account** and **User ID** fields for the laptop and click **Next**. Note that both of these fields use a county specific naming scheme, so be sure the correct values are obtained before continuing. The **Account** is in the format "**CWSCC**", CC presents the county number. The **User IDs** are in the format "**XCCSSUU**", where X represents user group and goes from A to Z, CC represents the county number, SS represents the site number and UU is the last two digits of the computer name from 01 to 99.
- Select **My Company's Private Intranet** and make sure all three options for the types of servers to access are checked.
- Enter **Primary DNS Server** of **165.87.194.244** and **Secondary DNS Server** of **165.87.194.243**. Leave the WINS entries blank and click **Next**
- Click **No** when asked to enter a **WINS server**
- Select the right modem for the **Remote Access** connection and click **Next** (there should only be one entry to select from because only one modem is installed)
- Click on **Change tab** in the center of the window
- Choose a local phone number to the area code you are in, and make sure **PPP** is selected in the protocols and click **OK**
- Click on **Next**.
- Select "**NO**" and press **Finish**
- Close IBM Global Dialer.

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## 1.9. Enable PWL Validation on the Laptop.

- Open **Explorer**, go to **X:\DIALUPV2\DIALER\ENBLPWD.REG**, double-click on **ENBLPWD.REG** to enable PWL file validation for this laptop

## 1.10. Install VPN Dialer

- Open Explorer, go to **X:\DIALUPV2\DIALER\MSDUN12.EXE** and **double-click**.
- Answer **Yes** to any questions asked and select **Yes** to restart the system.
- After the machine reboots, a Menu will appear asking which device configuration you wish to boot the machine with, select the **LAN-Attached** option and log-on as **RECOVERY**
- You will have to confirm your password.
- The system will go through the rest of the Install/Config process.
- When system asks for WINDOWS 95 disk, click **OK** and point to **C:\WINDOWS\CABFILES** as prompted to complete the installation, and restart the computer when prompted.

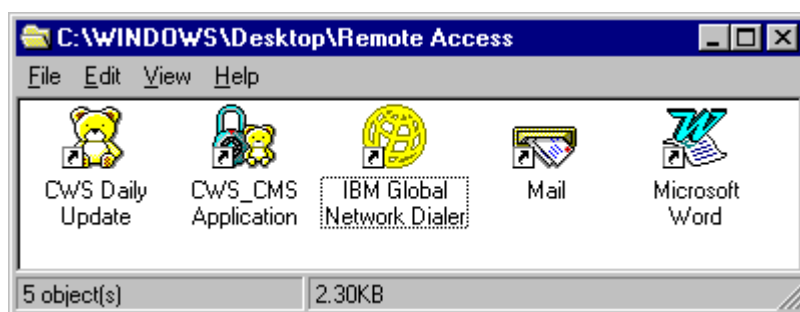
## 1.11. Additional Installation & Upgrade Processes

- Restart Laptop in **LAN-Attached** mode
- Answer **NO** to DHCP message
- Log-on using the **Recovery** ID
- Rename **C:\CONFIG.SYS** to **C:\CONFIG.V1**
- Copy **X:\DialupV2\CONFIG.SYS** to **C:\** - [See Appendix for example]
- Copy **X:\Dialupv2\WDLS.INI** to **C:\WINDOWS** - [See Appendix for example]
- Edit **X:\DialupV2\LOGON.BAT** to correct the Server name with Domain Controller. - [See Appendix for example]
- Copy **X:\DialupV2\LOGON.BAT** to **C:\** (This should have been modified for each location)
- Edit **X:\DIALUPV2\DIALER\LMHOSTS** with location data from **ASBUILT** and **ASA server** if required. - [See Appendix for example]
- Copy the **LMHOSTS** file from **X:\DIALUPV2\DIALER** to the **C:\WINDOWS** directory
- Restart Laptop in **LAN Attached** mode and log-on as **Recovery**

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## 1.12. Install IBM Networks Client:

- Open Explorer and go to **X:\DIALUPV2**
- Copy the **IBMWIN95** folder to **C:\**
- Open **Control Panel**, open **Network Folder**
- Click on **Add**, Click on **Client**, click on **Add**
- Click on **“Have Disk”**, click on **Browse**, go to **C:\IBMWIN95**, make sure that **IBMNET32.INF** is in the filename box.
- Click **OK**, Click **OK**, Click **OK**. This installs the IBM Client.
- Highlight **IBM Networks Client for Windows 95**, Click on **Properties**, Enter the **Domain name (CWSXXXXA)** (replace **“XXXX”** with the site number that you are working on), click on **Advanced**, remove the check from **Enable Automatic System Policy download**, click **OK**.
- Highlight **Client for Microsoft Network** and click on **Properties**, remove the check from **“Log on to Windows NT domain”**.
- Click **OK**
- Leave the **Primary Network Log-on** as Client for Microsoft Networks.
- Click **OK** and answer **YES** to restart Laptop.
- Start laptop in **LAN-Attached**, log-on as **RECOVERY**.
- Delete the **IBM Global Network Dialer** ICON.
- Copy **X:\DialupV2\REMOTE ACCESS** to the Desktop.



- 
- Delete the existing **CWS\_CMS** folder from the Desktop.
  - Copy **X:\DialupV2\CWS\_CMS** folder to the Desktop.



### 1.13. Installation of Microsoft's Update to Password Caching problem

- Open Explorer, go to **X:\DIALUPV2\DIALER\MSPWLUPD.EXE** and **double-click** on **MSPWLUPD.EXE**.
- Click **YES**
- Click OK on Update Complete screen
- Open the **Explorer**, **disconnect** the **X:** Drive.
- After the installation is complete, restart Laptop in **Remote-Access** mode and log-on as **Recovery**

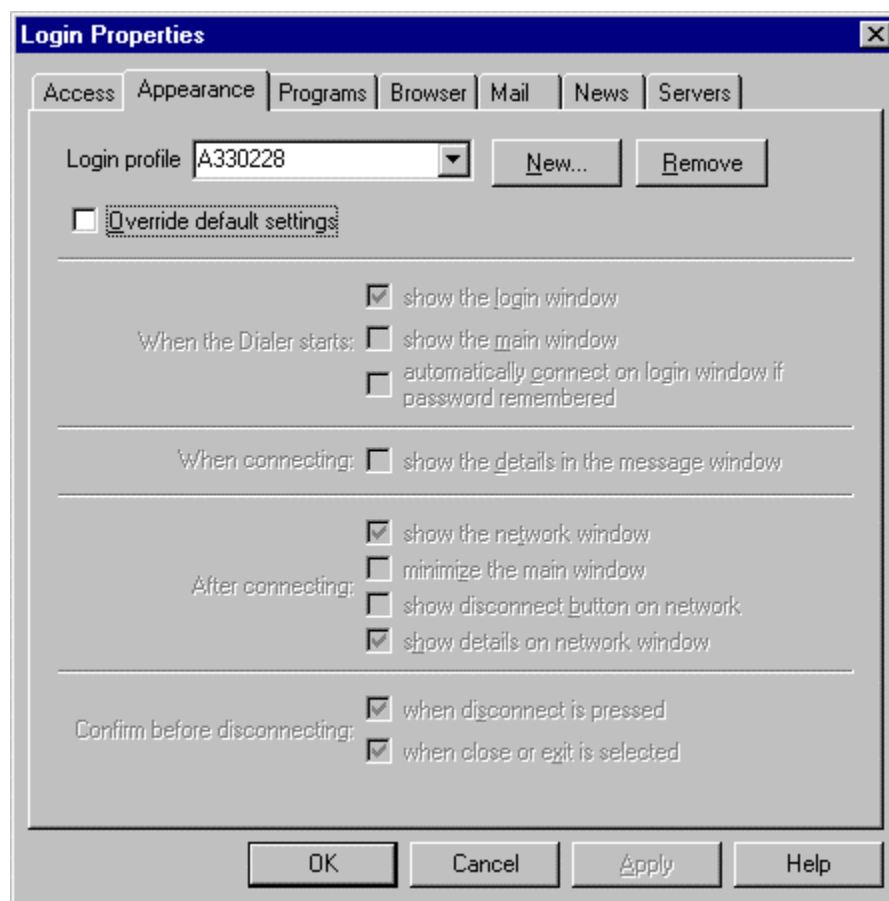
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## **2. Configuration of the IBM Global Dialer**

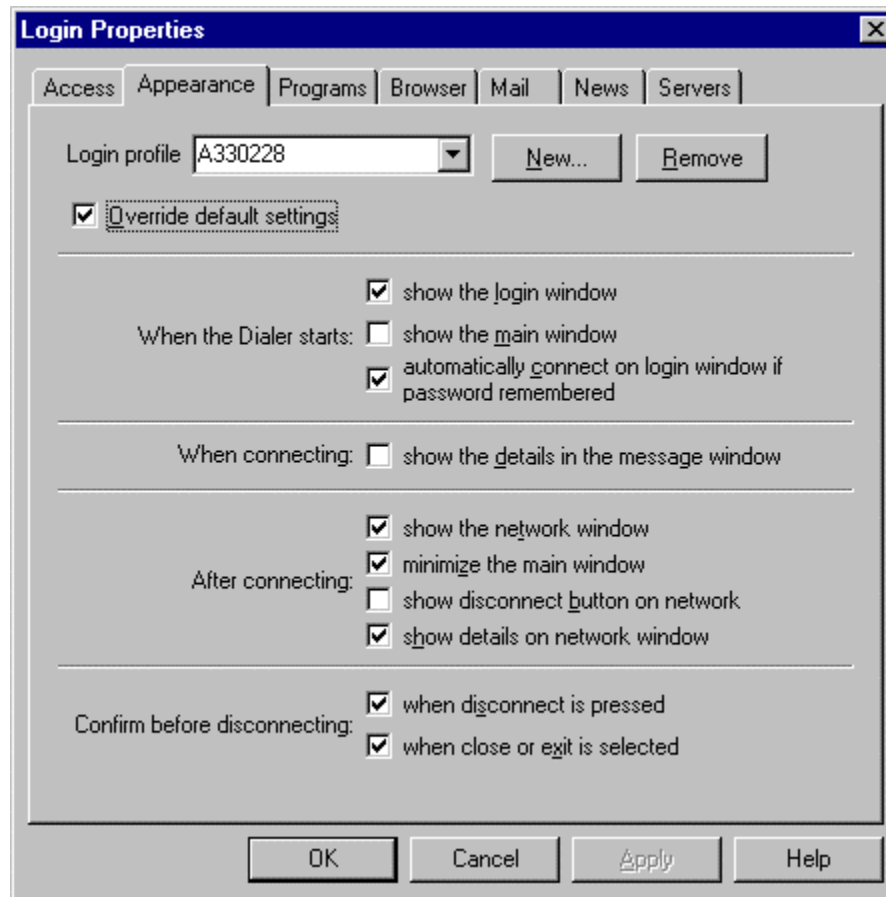
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## 2.1. Configuring the IBM Global Network Dialer

- Open **IBM Global Network Dialer** in the **Remote Access** Folder
- Click on **Cancel**. Click on **Network**, click on **Log-in Properties**.
- Choose **Appearance** on the Tabs at the top of the window.

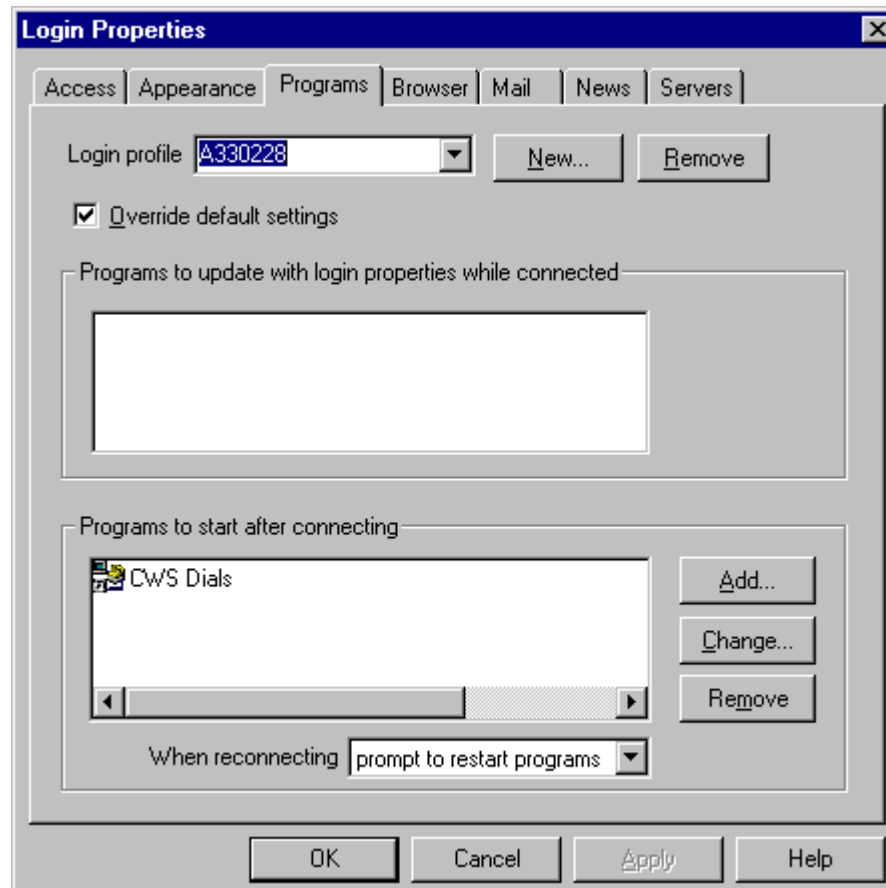


- Click on **Override default settings**.



- Under “**When the Dialer starts**”, click on **Automatically connect on login window if password remembered**.
- Under “**After Connecting**”, click on **minimize the main window** and **show disconnect button on network**.

- Click **OK** on the **Login Properties** screen (see below).



- Close **IBM Global Dialer**.



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## 2.2. Setup Dialer for Connection and Testing

- Double-click on IBM Global Network Dialer
- Enter the password for the Log-in Profile being used.
- Click on Save Password & Show Details
- Click on **Connect**. This will dial the local IBM **Global Services** number.
- Once the connection is made, **CWS Dials** will start.
- If you get the “**Name Server Warning**” message, click on “**Do Not show this warning again**”
- If you get dialog box “**Latest software updates**”, click on **Cancel**. You will be update the software later in this process.
- Disconnect the Global Dialer and close it.
- Restart the Global Dialer again to make sure that everything starts properly.

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### **3. Setup for Additional Dialing Processes**

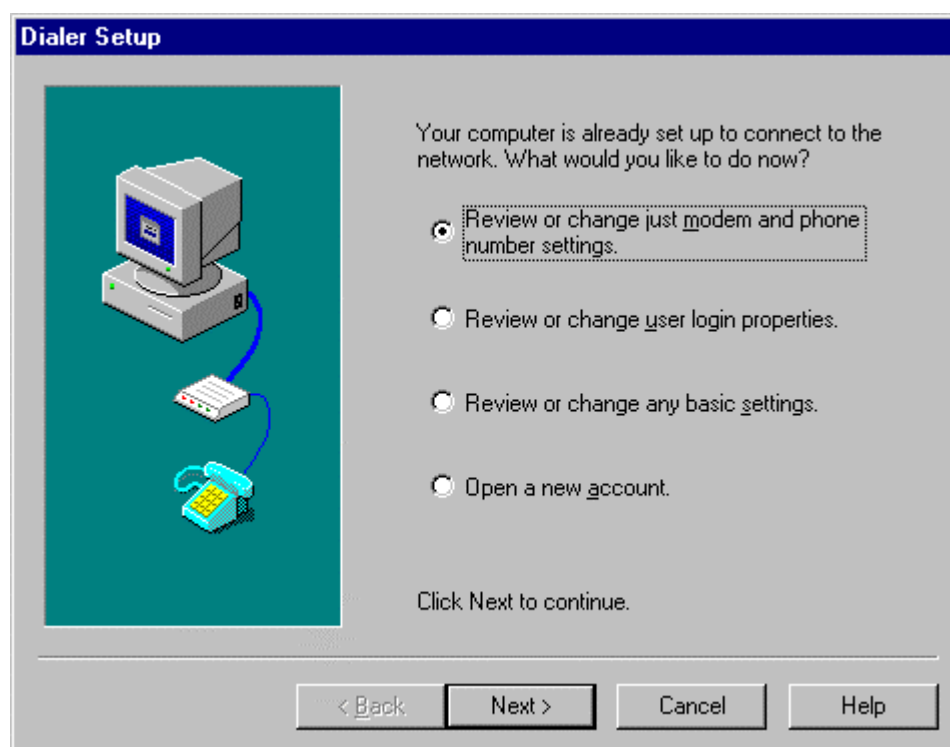
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### 3.1. Additional Dial Locations requirements

- All Laptops will require at least 3 different dialing setup's. They will be:
  - Setup for using a Telephone Calling Card without an access code (e.g. 9)
  - Setup for using a Calling Card with an access code to Dial "9" to get a outside line
  - Setup for using a local phone number call without an access code
  - Setup for using a local phone number with an access code

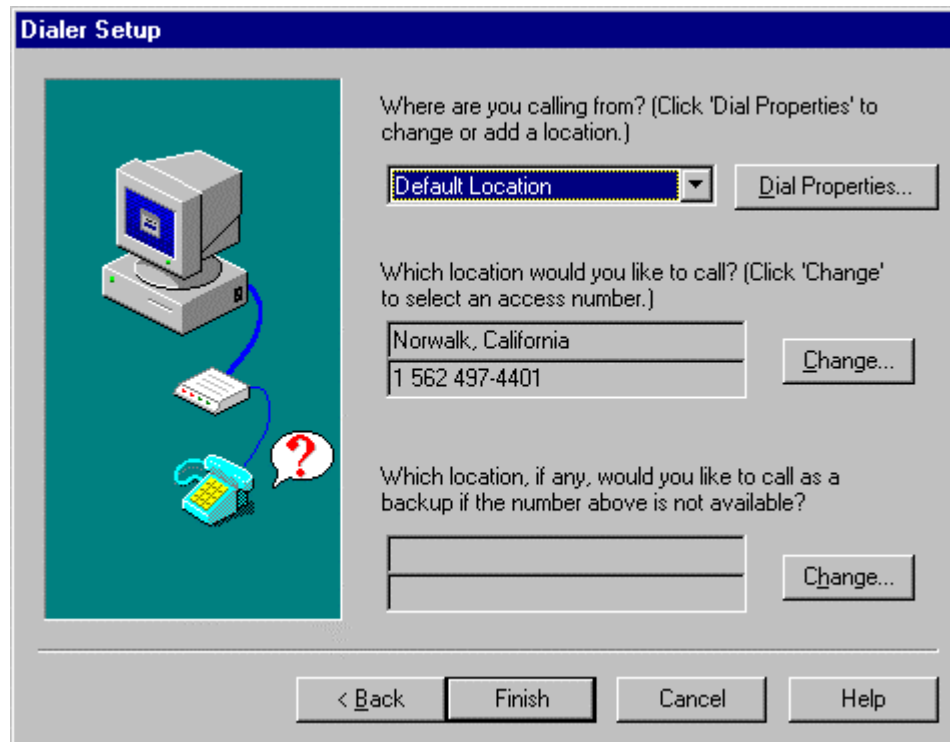
### 3.2. How to Setup for Calling Cards

- Open IBM Global Dialer, Cancel starting the connection.
- Click on Setup and choose the top selection - **Review or change just modem & phone number settings**

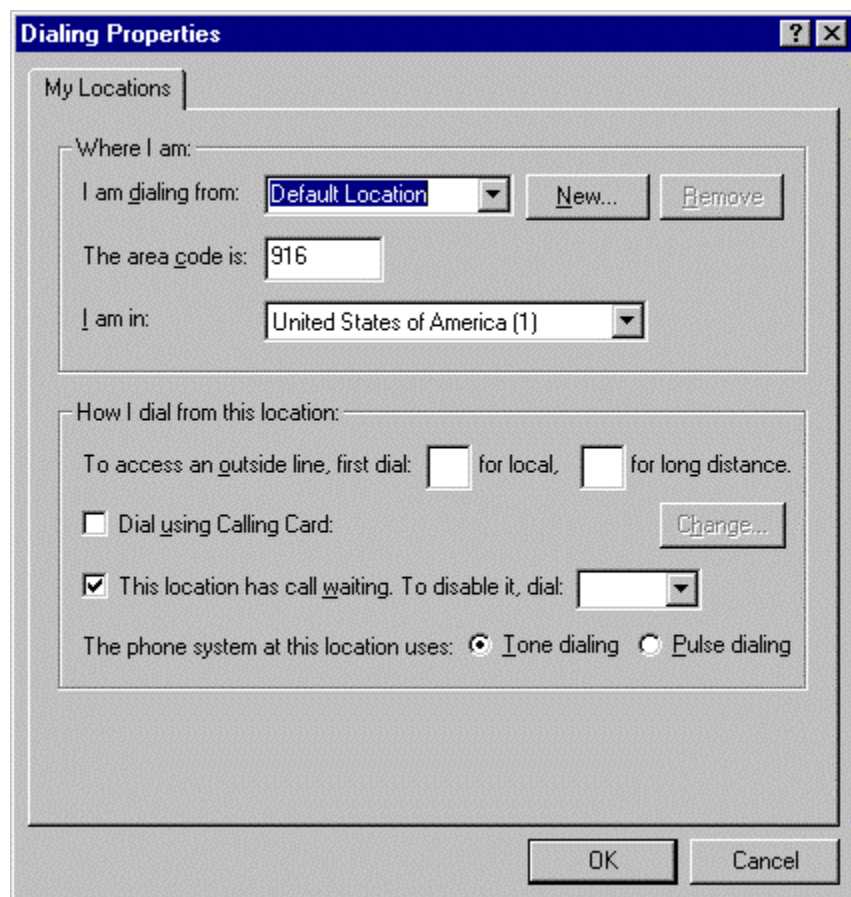


- Click on **Next** on the next 2 screens

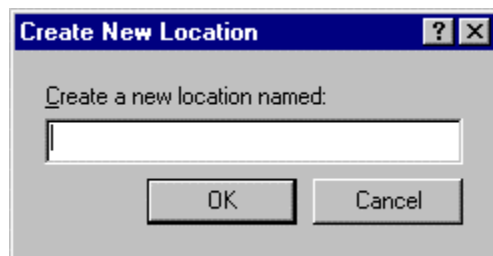
- Click on Dial Properties



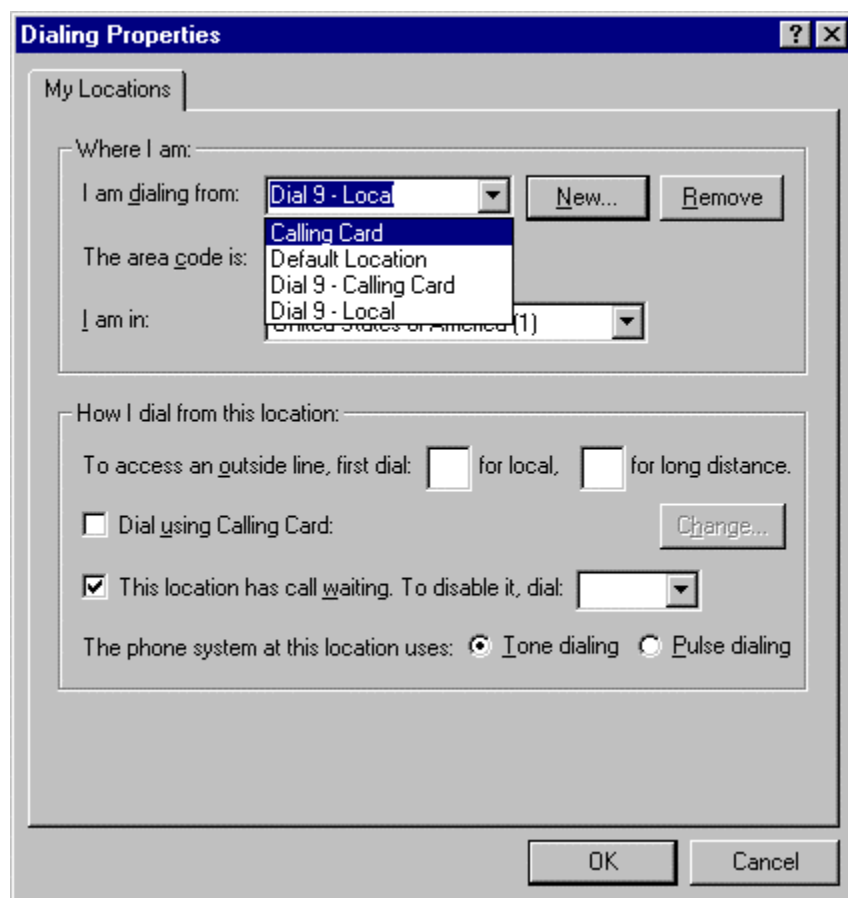
- Click on **New**



- Enter the name of the New Location to be used - “Calling Card”

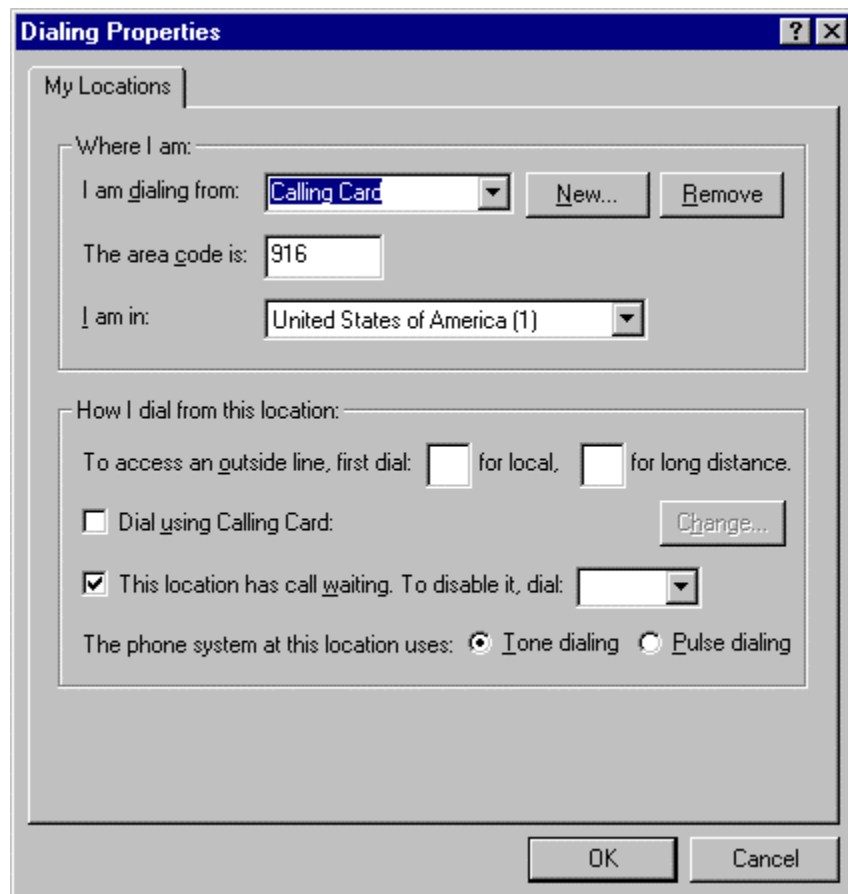


- Continue making new locations for all the possible ones needed. See below for list of locations.



**Note:** Default Location is a local card without using an access code

- Select Calling Card location
- Check the box for Dial using Calling Card



The image shows a Windows-style dialog box titled "Dialing Properties". It has a tab labeled "My Locations". Inside the dialog, there are two main sections. The first section, "Where I am:", contains a dropdown menu for "I am dialing from:" with "Calling Card" selected, a "New..." button, and a "Remove" button. Below this is a text box for "The area code is:" containing "916", and another dropdown for "I am in:" with "United States of America (1)" selected. The second section, "How I dial from this location:", contains two checkboxes: "To access an outside line, first dial:" with options for "local" and "long distance" (both unchecked), and "Dial using Calling Card:" (unchecked) with a "Change..." button. Below these is a checked checkbox "This location has call waiting. To disable it, dial:" followed by a dropdown menu. At the bottom of this section is a radio button group for "The phone system at this location uses:" with "Tone dialing" selected and "Pulse dialing" unselected. At the very bottom of the dialog are "OK" and "Cancel" buttons.

**Dialing Properties**

My Locations

Where I am:

I am dialing from: **Calling Card** New... Remove

The area code is: 916

I am in: United States of America (1)

How I dial from this location:

To access an outside line, first dial: ☐ for local, ☐ for long distance.

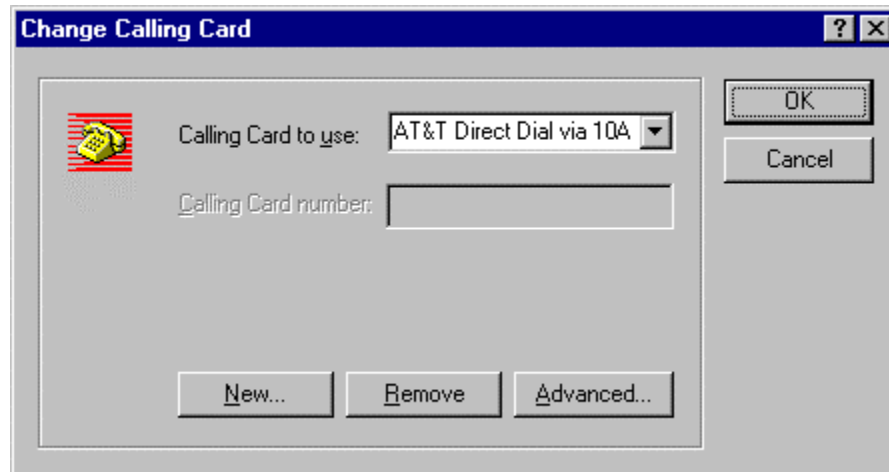
☐ Dial using Calling Card: Change...

☒ This location has call waiting. To disable it, dial:

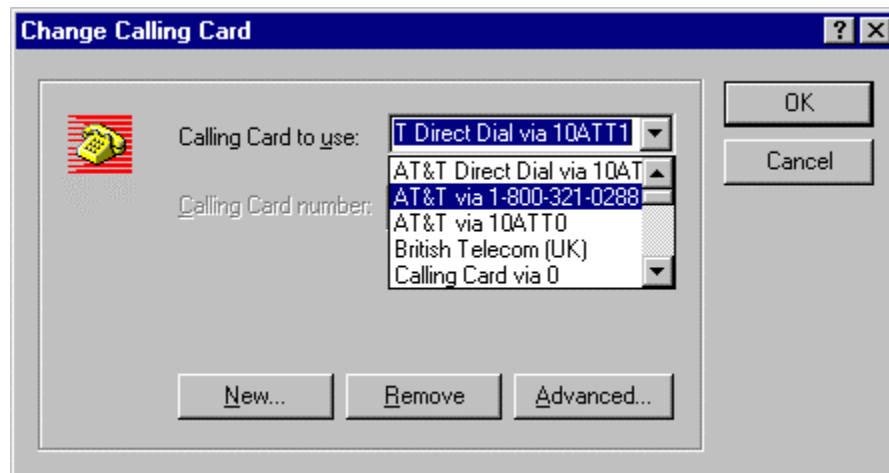
The phone system at this location uses: ☒ Tone dialing ☐ Pulse dialing

OK Cancel

- After checking that you want to use a calling card, the following screen will appear. Select the proper calling card to use.

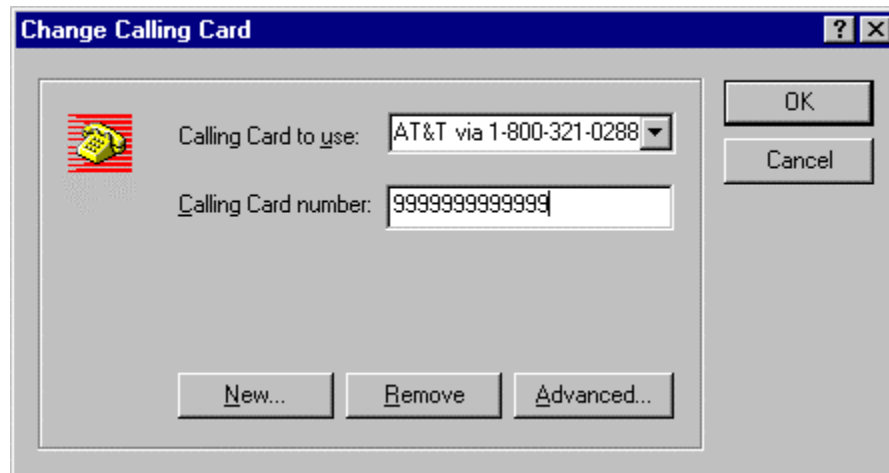


- Here is the list of possible calling cards





- 
- Select the **Type of Calling Card** that the County or County Employee is going to use
  - Enter the **Calling Card Number** from the Employee or several 9's (This is necessary to complete the setup.
  - Click **OK**



The image shows a Windows-style dialog box titled "Change Calling Card". It has a blue title bar with a question mark icon and a close button. The main area is light gray and contains a yellow telephone icon on the left. To the right of the icon are two labels: "Calling Card to use:" and "Calling Card number:". The first label is followed by a dropdown menu showing "AT&T via 1-800-321-0288". The second label is followed by a text box containing "9999999999999999". To the right of the main area are two buttons: "OK" and "Cancel". At the bottom of the main area are three buttons: "New...", "Remove", and "Advanced...".

- Click on **OK**

The screenshot shows the 'Dialing Properties' dialog box with the 'My Locations' tab selected. The dialog has a title bar with a question mark and a close button. Inside, there are two main sections: 'Where I am:' and 'How I dial from this location:'. In the 'Where I am:' section, 'I am dialing from:' is set to 'Calling Card' with 'New...' and 'Remove' buttons. 'The area code is:' is set to '916'. 'I am in:' is set to 'United States of America (1)'. In the 'How I dial from this location:' section, there are checkboxes for 'To access an outside line, first dial:' (for local and long distance), 'Dial using Calling Card: AT&T via 1-800-321-0288' (checked), and 'This location has call waiting. To disable it, dial:'. There are also radio buttons for 'Tone dialing' (selected) and 'Pulse dialing'. At the bottom are 'OK' and 'Cancel' buttons.

**Dialing Properties** [?] [X]

My Locations

Where I am:

I am dialing from: Calling Card [v] [New...] [Remove]

The area code is: 916

I am in: United States of America (1) [v]

How I dial from this location:

To access an outside line, first dial: ☐ for local, ☐ for long distance.

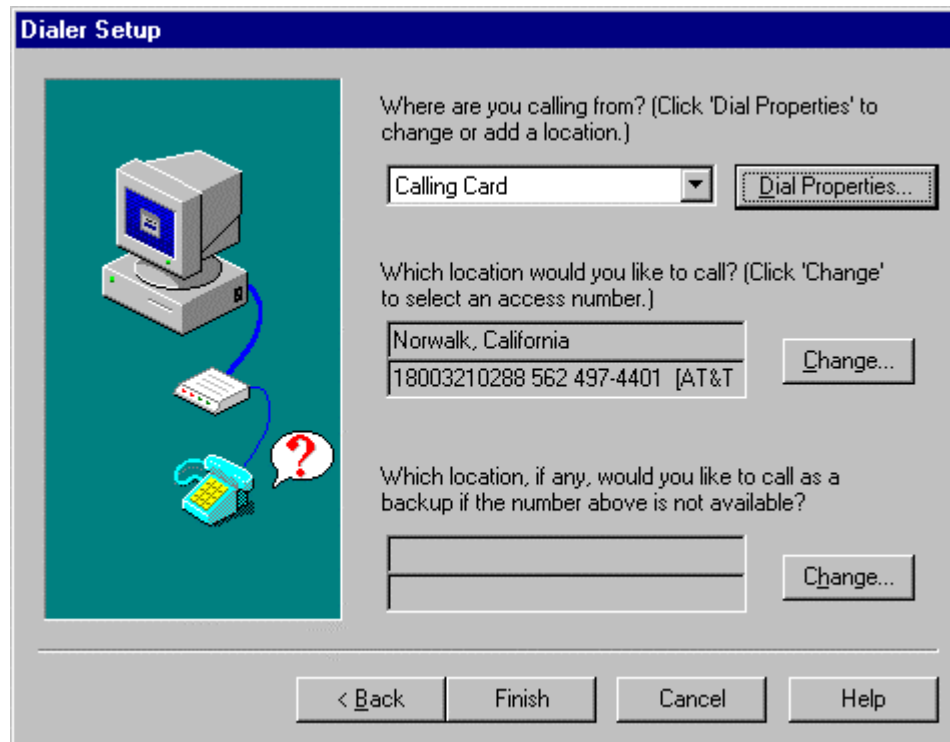
☒ Dial using Calling Card: AT&T via 1-800-321-0288 [Change...]

☐ This location has call waiting. To disable it, dial: [v]

The phone system at this location uses: ☒ Tone dialing ☐ Pulse dialing

[OK] [Cancel]

- Click on **Finish** to complete the setup



- Below is how the Dialer should look after the new Calling from locations have been completed

IBM Global Network - Login

Enter your login profile and password and click Connect.

Login profile: A330228

Password: xxxxxx [Change...](#)

☒ Save password

☒ Show details

[Connect](#) [Setup](#) [Cancel](#) [Help](#)

Connect using: IBM PCMCIA 33.6 Int'l Modem

Calling from: Calling Card

Calling to: Norwalk: 562-497-4401

Number to dial: 18003210288 562 497-4401 [AT&T]

☐ Show JSDN numbers

---

### 3.3. How to Setup for Dial “9”

- Repeat the process from setting up for a Calling Card using the **Dial 9 - Calling Card** location
- Put a “9” in both **Local** and **Long Distance**
- Check “**Dial using Calling Card**”
- Uncheck the box on **Call Waiting**
- Click on **OK** and **Finish** to complete

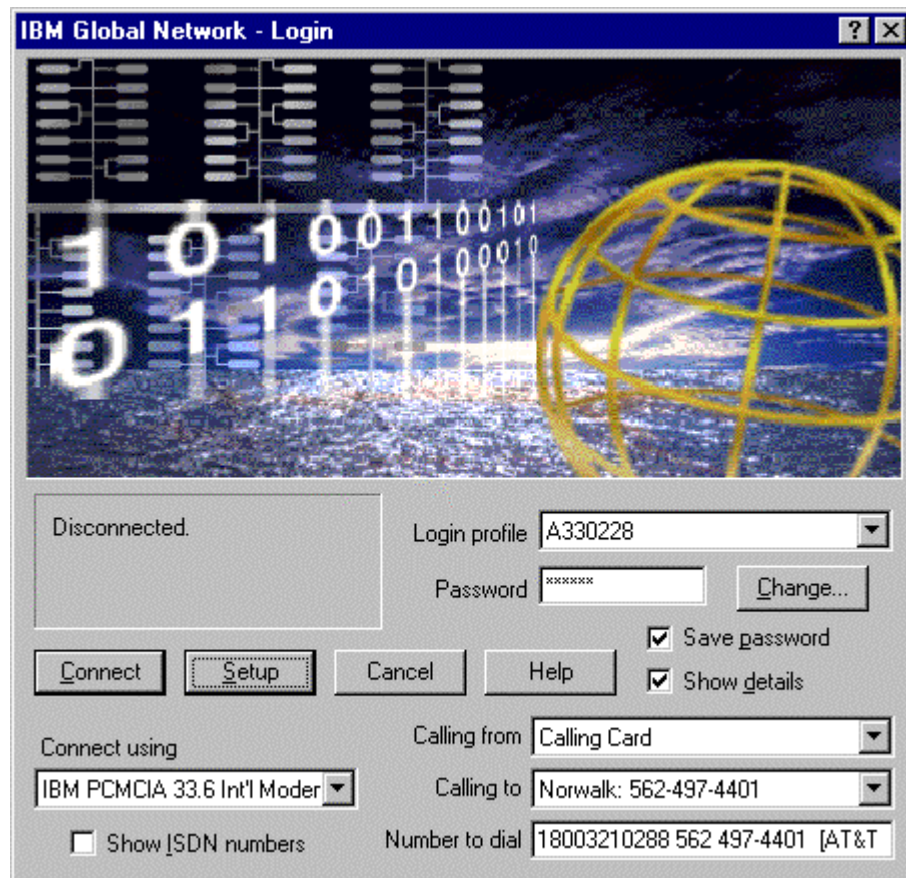
#### 3.3.1. Repeat the process for Dial 9 - Local

- Put a “9” in both **Local** and **Long Distance**
- Click on **OK** and **Finish** to complete

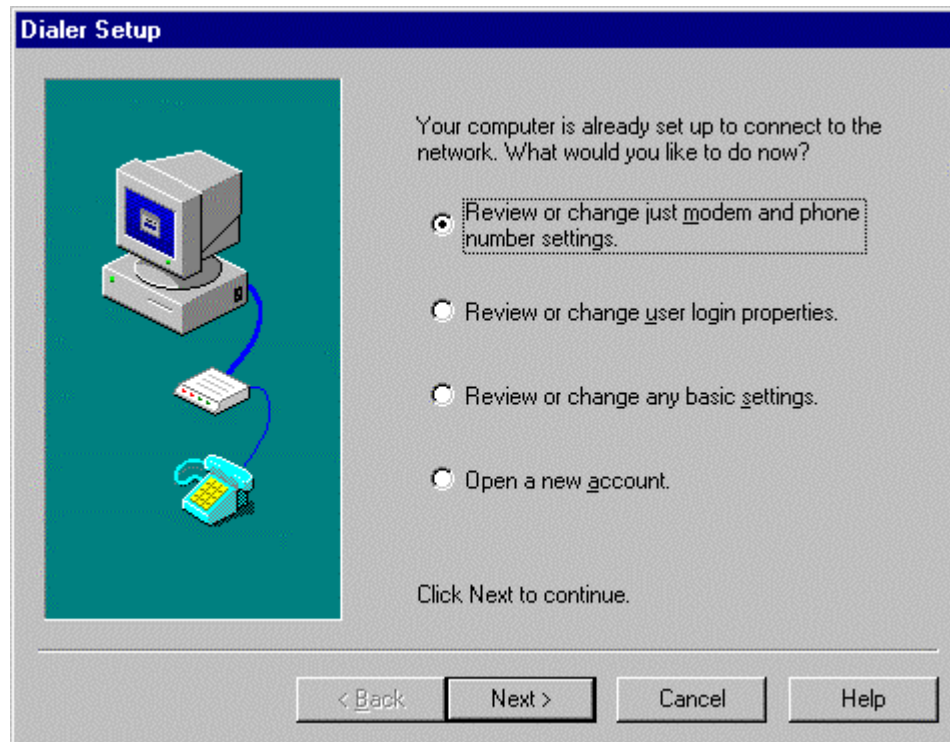
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### 3.4. How to Change Dialing Phone Numbers

- Click on **Setup**

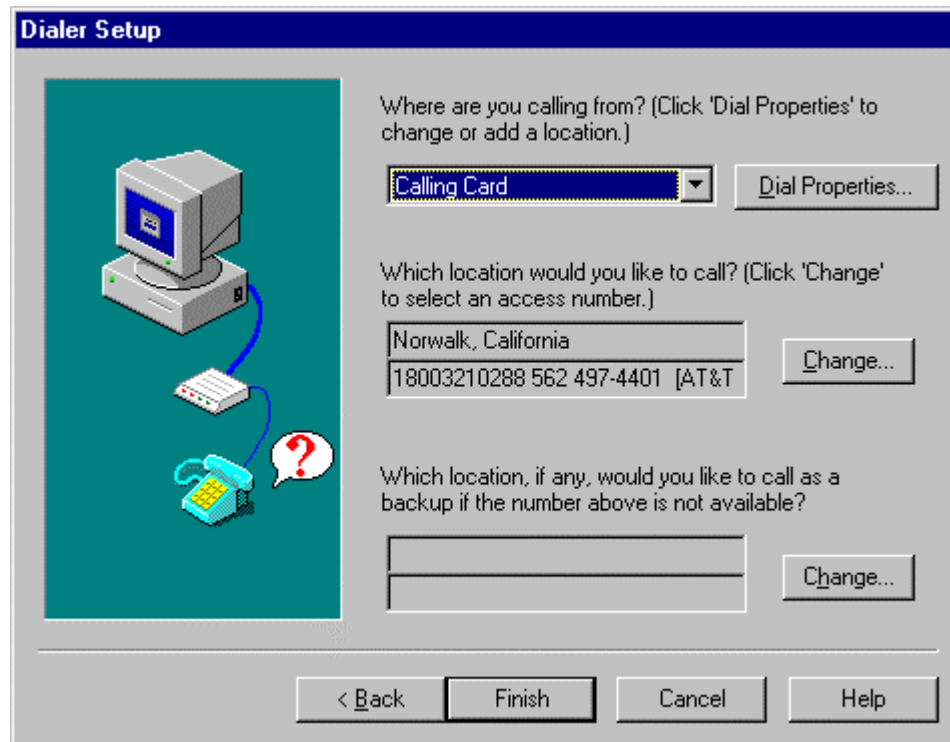


- Click on **Next**



- Click on **Next** on the **Modem List** screen

- Click on the **Change** Tab next to the Phone number box





- Find the location that is closest to your site and click on it. This will put the correct phone number in **Phone Number to be called box**
- Click on **OK** and then Click on **Finish** on the next screen. This will complete the permanent change of phone numbers.

**Select a phone number to call**

Select the closest phone number to minimize your phone charges.

Country: United States State or region: California

City: Norwalk

Phone number to be dialed: 18003210288 562 497-4401 [AT&T v]

Number of times to re-try: 1

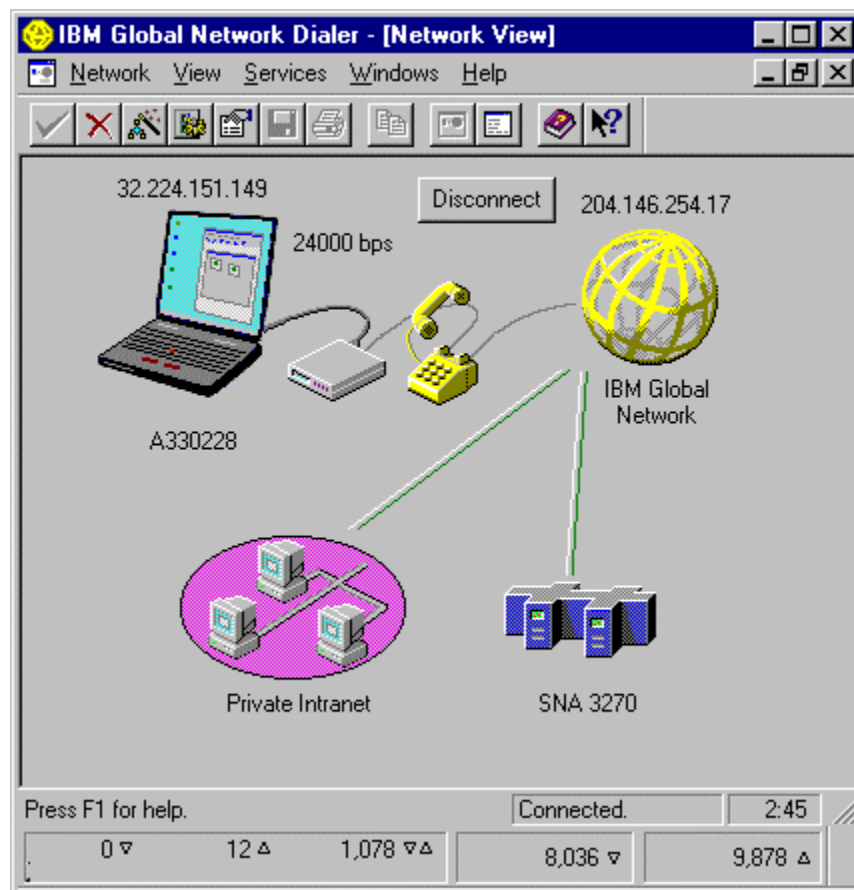
Protocol: ☒ PPP ☐ SLIP

☐ Show [SDN numbers]

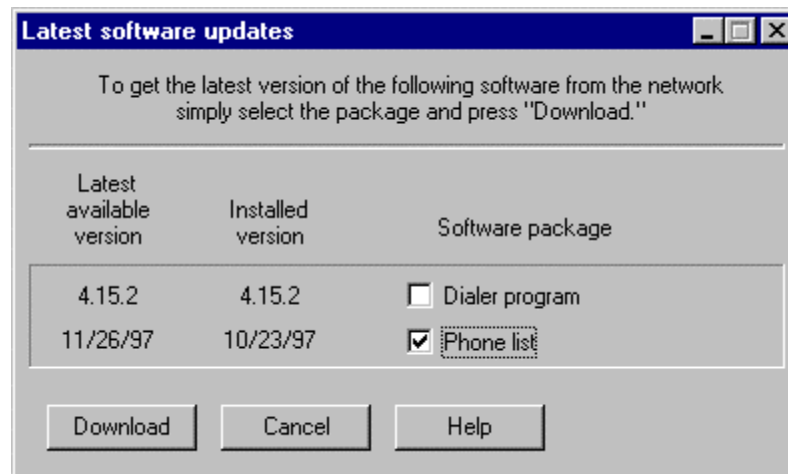
OK Dial Properties... Remove Cancel Help

### 3.5. How to Update the Dialer Program & Phone lists

- From the screen below click on **Services** on the Toolbar at the top of the screen
- Click on **Check for Updated Software** from the drop-down menu



- 
- Put **check mark** in one or both of the boxes as appropriate, either for the **Dialer program** or the **Phone list**. Most likely the Dialer program will be current but the Phone list is constantly changing. You should probably update this before you finish with the machine.



**Note: Updating the dialer program will take about 30 - 40 minutes, should be the last thing that you do.**

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## 4. E-Mail Setup

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## 4.1. E-Mail Setup Configuration

- Copy **MSMAIL.INI** from your diskette to **C:\Windows**.
- Get **Mail Userid** and password.
- While logged onto the **LAN**, double-click on **Mail** icon.
- Log into Mail and make sure that it is working properly.

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## 5. Printer Setup

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## **5.1. Printing to your Network printer in the office - LPT2**

- We have setup HP IIID print driver on each machine. This printer should be used for printing while in the office. This will be coded as “Office Printer”.
- When you are connected via Remote-Access, you can still print to your office printer. Select the printer marked “Office Printer” in the application and continue with your printing.
- This is the only printer that you can use in the office. The CWS/CMS application has been tested with this printer.

## **5.2. Printing to a Locally Attached Printer - LPT1**

- All laptops will support a locally attached printer connected to the physical parallel port on your computer.
- The printer configuration provided will allow any printer that has been configured as a Hewlett Packard IIID printer to print correctly using this computer. Should a printer that is not setup in this manner be connected, there may be unpredictable printer output when it is used.
- This feature has been enabled on all laptop computers and requires no special configuration from a user to make this function work other than physically connecting a printer and selecting the printer marked “Local Printer”.

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## **6. System Checkout Procedures**



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## 6.1. System Checkout procedures

- Verify that a working configuration of the **CWS application** is installed on this laptop
- Start the CWS application and log-in
- Verify that the laptop has been booted up with the **Dial-up** configuration profile
  - Open a **DOS prompt**, issue the DOS command “**SET**”. Check to make sure that **REMOTE=DIAL** is set.
- Open the Remote Access folder and start the IBM Global Network Dialer
- Start the CWSDIALS with USERID **DIALUP** and password **LETME1N**
  - This should default to the **DIALUP** user ID and the password should already be entered.
- Start the CWS\_CMS Application.
  - Everything should be functional with the exception of the external interfaces
- Start MS-Mail to make sure that it tries to find the Postoffice
- Make sure that there is network printer mapped for each laptop.
- Empty the Recycle Bin

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## 7. Appendix

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## 7.1. Copy of CONFIG.SYS

[MENU]

menuitem=Dial-Up, Dial-up

menuitem=LAN Attached, LAN Attached

menudefault=LAN Attached[,30]

[COMMON]

DOS=HIGH

DEVICE=C:\WINDOWS\HIMEM.SYS

DEVICE=C:\WINDOWS\SETVER.EXE

[DIAL-UP]

SET REMOTE=DIAL

[LAN ATTACHED]

SET REMOTE=LAN

[COMMON]

## 7.2. Example of LOGON.BAT

cd \

\\d3302001\netlogon\profile.bat

---

### 7.3. Example of LMHOSTS

\*\* THIS IS CWS/CMS file\*\*\*\*\*

\*\*Please Do not Delete\*\*\*\*\*

#

#Change the Ip address, server name and the domain name as required.

#

169.3.240.60 d3302001 #PRE #DOM:cws3302a

169.3.240.59 b3302m02 #PRE #DOM:cws3302a

169.3.240.58 s3302003 #PRE #DOM:cws3302a

169.3.240.57 s3302004 #PRE #DOM:cws3302a

#

#

#End Of File Please Do do not write past this line.

---

## 7.4. Copy of WDLS.INI

[MENU]

User=1

Applications=0

Drives=0

Printers=0

Messages=0

Help=1

[MainWindow]

HideMainWindows=1

ShowNormalAtStartup=0

ShowNormalAtLogon=0

LogonAtStartup=0

Toolbar=1